

**Subject:** Velocity HP1000 Backlit Graphic Installation Instruction      **Number:** SRV0030  
**Applicability:** Velocity HP1000      **Date:** 10/24/2007

**Symptoms:** The upper backlit graphics have discoloration or signs of melting.

**Explanation:** If the backlit panels are not installed correctly they may sag downward, touching the accent lamps. Heat from the lamps will discolor and/or melt the graphics if left sitting on the lamps.

**Solution:** When reinstalling the graphic panels, follow these simple steps:

1. Install flexible backing acrylic first, making sure the long edges are sitting inside the aluminum channels.
2. Lay graphic over backing acrylic with the long edges inside the channels.
3. Install the rigid top acrylic tube into the channels.

By installing the three layers separately you can be sure they are installed correctly. It is also easier to notice dust and debris on the graphics before they are covered by the top acrylic.

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