



Subject: 755 Acrylic Breakage

Number: SRV0017

Applicability: SunScape 755
SS755
Elite 755

Date: 3/2/2006

- Symptoms:**
1. Canopy acrylic cracking at corners.
 2. Canopy acrylic cracking near display.
 3. Bench acrylic cracking at back corners.

- Explanation:**
1. Acrylic is out of position when closing and hitting endcaps.
 2. Stress on acrylic at bends near display is multiplied when sitting on bench acrylic or when leaned on.
 3. Acrylic keeper brackets not latched prior to closing acrylic.

- Solution:**
1. Make sure acrylic is aligned properly before closing and latching. Do not force the acrylic into position.
 2. Do not apply any pressure to the canopy acrylic while open for service. If the acrylic is already cracked, a new acrylic is available, with modified contours, to solve this situation. Simply order a new acrylic.
 3. Make sure the keeper brackets at both back corners of the bench acrylic are latched before the bench acrylic is lowered. Refer to the user manual in *Lamp and Acrylic Replacement*.

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