

**Subject:** 432 Canopy Lamps Out

**Number:** SRV0012

**Applicability:** SunStar 432

**Date:** 4/7/2005

**Symptoms:** Eight lamps will not light in the canopy.

**Explanation:** A white wire in the tray was connected to the wrong side of capacitor #2 (see wiring schematic). A few units made it through testing with this error. The manufacturing process has since been corrected to test for this.

**Solution:** Remove power from the unit. Open the ballast drawer. Find capacitor #2 (see wiring schematic) and disconnect the white wire from the black side and connect it to the white side. This should remedy the problem. Close the ballast drawer and reapply power.

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