

Subject: 755 Running Too Hot

Number: SRV0011

Applicability: SS755
Elite 755

Date: 4/1/2005

Symptoms: Your bed may be exhibiting one or more of the following:

- Barrier acrylic (under the main bench acrylic) is deforming.
- Random lamps and/or starters are failing.
- Customers complain the unit is too hot to tan in.

Explanation: These are all symptoms of overheating. Follow the directions below to remedy the situation.

- Solution:**
1. Check the filters inside each bench endcap. There are four furnace-type filters (12" x 18" x 1", available at any home improvement store), two at each end, which filter the air circulating through the unit. The user manual recommends changing them every 500 hours of use. Depending on location and conditions you may have to change them more often. Consult the user manual for specific instructions.
 2. Check the position of the rear access panel(s). Early units have a single piece panel. Current units have three sections. The rear access panel is essential for proper airflow within the unit and must be installed correctly.
 3. Make sure the three exhaust fans (on the back of the unit) and the main cooling blowers (in the right pedestal) are functioning properly.
 4. If not already equipped with exhaust ducting, provide some way to remove the hot exhaust air from the room.

NOTICE: This document and the information disclosed herein are proprietary data of ETS, Inc. Neither this document nor the information contained herein shall be used, reproduced, or disclosed to others without the written authorization of ETS, Inc. except to the extent required for installation or maintenance of the recipient's equipment.

CAUTION: ETS, Inc. Service Bulletins are intended for use by experienced service technicians. They are written to inform those technicians of conditions that may occur in some equipment, or to provide information that could assist in the proper servicing of the equipment. If a condition is described, DO NOT assume that this service bulletin must be applied to your equipment, or that your equipment will develop that condition. Always consult your ETS, Inc. Technical Service Representative before performing any modifications to your equipment. When electrical service is needed, we recommend hiring a professional electrician.