

# SUNQUEST 24RS

**DANGER** Ultraviolet radiation. Follow instructions. Avoid overexposure. As with natural sunlight, overexposure can cause eye and skin injury and allergic reactions. Repeated exposure may cause premature aging of the skin and skin cancer. WEAR PROTECTIVE EYEWEAR; FAILURE TO MAY RESULT IN SEVERE BURNS OR LONGTERM INJURY TO THE EYES. Medications or cosmetics may increase your sensitivity to the ultraviolet radiation. Consult physician before using sunlamp if you are using medications or have a history of skin problems or believe yourself especially sensitive to sunlight. If you do not tan in the sun, you are unlikely to tan from the use of this product. Children, the elderly, or fair skinned people who always burn easily and either never tan or tan minimally should not use this equipment.

To use, lie down under canopy and pull down as far as adjustment will allow. Do not use without clear plastic panels in place. Untanned persons should not tan on consecutive days during their first week of tanning. Never tan more than once a day. Tanning normally appears after the first few sessions and maximizes after approximately four weeks. Tan once or twice per week thereafter to maintain appearance. Persons already having a base tan may begin at advanced levels corresponding to the extent of their base tan.

### Skin Type:

- I **Sensitive Skin** (Burns easily and severely and does not tan.)
- II **Light Skin** (Burns easily and severely and tans minimally.)
- III **Normal Skin** (Burns moderately and tans average.)
- IV **Dark Skin** (Burns minimally, tans easily and above average.)

RECOMMENDED EXPOSURE TIMES IN MINUTES					
Level 1/Week 1	Level 2	Level 3	Level 4	Level 5	
Skin Type: 1st-3rd Sessions					
I Sensitive	NOT RECOMMENDED FOR TANNING				
II Light	3	6	9	12	15
III Normal	4	7	11	15	15
IV Dark	5	9	13	15	15

**MAXIMUM EXPOSURE TIME IS 15 MINUTES**

New lamps emit approximately 10% more ultraviolet radiation during the first 50 hours of operation. Recommended tanning times should therefore be reduced by approximately 10% during that period.

**WARNING:** • Read these instructions before using this sunlamp product. • All persons in the room should wear protective eyewear when lamps are on. Recommended eyewear: provided eyeshields or equivalent eyewear as defined under 21 CFR 1040.20. Other types of eyewear may not provide adequate protection. Failure to use protective eyewear may result in severe burns or other eye injury. If discomfort develops, discontinue use and consult a physician.

THE FOLLOWING LAMPS HAVE BEEN CERTIFIED FOR USE IN THE 24RS:

**DARK TAN™ Wolff® Model DT71-T12-100W BI-PIN**

**Triple Twister Model F71T12/BL/HO/BP**

**DISCONNECT POWER CORD BEFORE ATTEMPTING TO CLEAN, RELAMP, OR ENGAGE IN THE MAINTENANCE OF THIS PRODUCT.**

THIS EQUIPMENT MUST BE EARTH GROUNDED.

This product is in conformity with performance standards for sun lamp products under 21 CFR PART 1040.20 and ANSI/UL Standard 482.



## Electrical Requirements

Your sunbed operates from a **220V AC** source. You should have a **NEMA 6-20R** electrical outlet (below), on a dedicated circuit capable of providing **20 Amp** service, installed in the room in which you will use the unit. We recommend installation by a professional electrician. The outlet must be earth grounded.



**⚠ DANGER**

**Shock hazard.**

**Disconnect power before servicing or removing any protective covers.**

**Do not operate this device near water or while you are wet.**

**⚠ DANGER**

**Some medications may increase your sensitivity to ultraviolet light. It is recommended that you consult a physician before using this sunbed if taking any medication or if you suspect that your skin might be especially sensitive to sunlight.**

**⚠ WARNING**

**Wear protective eyewear.**

**Failure to may result in severe burns or longterm injury to the eyes.**

**⚠ CAUTION**

**Use of a voltage source above 230V AC may prevent proper operation of the unit and could cause damage and void the warranty.**

**Air from the room is used to cool the sunbed. Maximum ambient room temperature should be 80°F. Place your sunbed no closer than 6" from any wall. Make sure nothing obstructs the airflow into the sunbed's endcaps or out of the fan openings. A poorly ventilated room may cause the unit to become hot and cause discomfort to the user.**

## Unpacking and Inspection

Your sunbed comes in two cardboard cartons. Pull back the plastic sheet and, with a helper, grasp the bench and pull it from the carton bottom, leaving the plastic wrap and the carton packaging. Do not try to lift the unit with the plastic still on as it may slip. Do the same with the canopy.

The canopy box contains the canopy and a pair of gas springs. The bench box contains the bench, assembly hardware and stand legs.

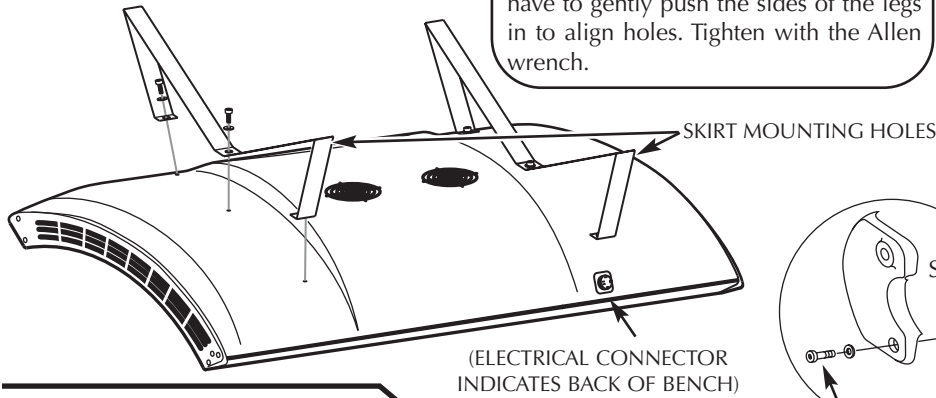
Inspect the items and make sure they are free from any visible damage. Report the extent of any damage to the transportation company.

## Hardware Inventory (These items and a small pillow)

- Allen-head Bolt 5/16" x 1"**  
Quantity 2
- 5/16" Metal Washer**  
Quantity 2
- Bushing**  
Quantity 2
- Allen-head Bolt 5/16" x 1 1/2"**  
Quantity 2
- Nylon Washer**  
Quantity 2
- Hinge Brackets**  
(1) left, (1) right
- Hex (Allen) Wrench**  
Quantity 1
- Safety Goggles**  
Quantity 1

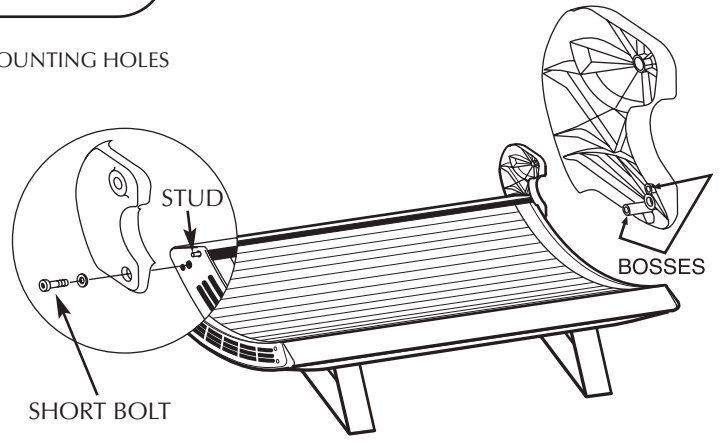
## Assembly Procedures

**1** Lay the bench upside down on the floor. Locate the two stand legs and attach to the bench as shown below.

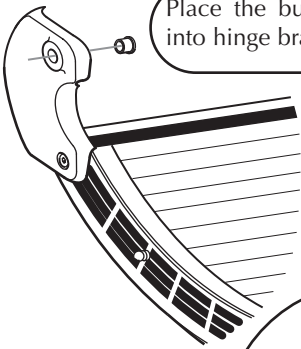


**2** Remove the six 5/16" x 1" bolts and 5/16" washers installed in the bench. Attach the stand legs, with the two small skirt mounting holes toward the back, by installing the center bolt first. You may have to gently push the sides of the legs in to align holes. Tighten with the Allen wrench.

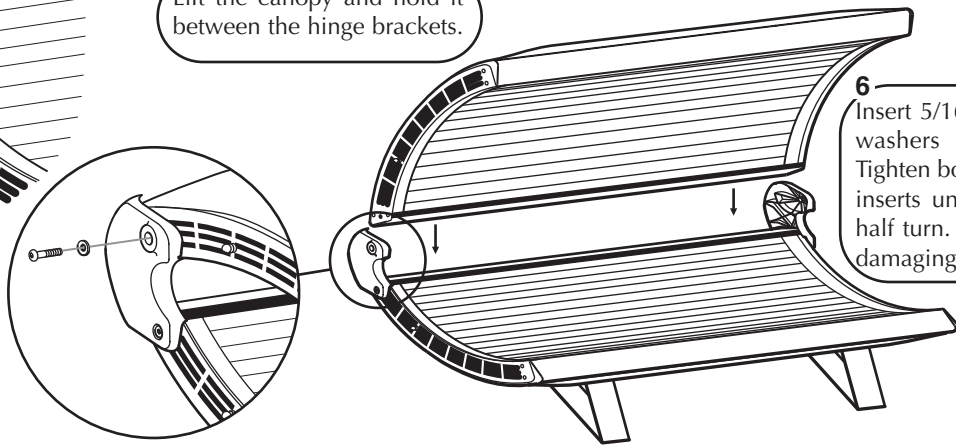
**3** Turn bench over. Install hinge brackets to ends of bench such that the short boss engages the stud above the bolt hole, and the long boss engages the hole below the bolt hole. Secure using 5/16" x 1" Allen-head bolts and 5/16" metal washers. Tighten bolt snug, then an additional half turn.



**4** Place the bushings into hinge brackets.



**5** Lift the canopy and hold it between the hinge brackets.



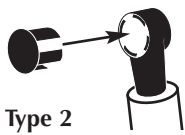
**6** Insert 5/16" x 1 1/2" bolts with nylon washers into both hinge brackets. Tighten bolts into the endcap threaded inserts until snug, then an additional half turn. Do not overtighten to avoid damaging threaded inserts.

**7** The gas springs have a locking mechanism. Follow the directions below for the type you received.

**Type 1**  
Pry back the locking clip with a flat screwdriver.

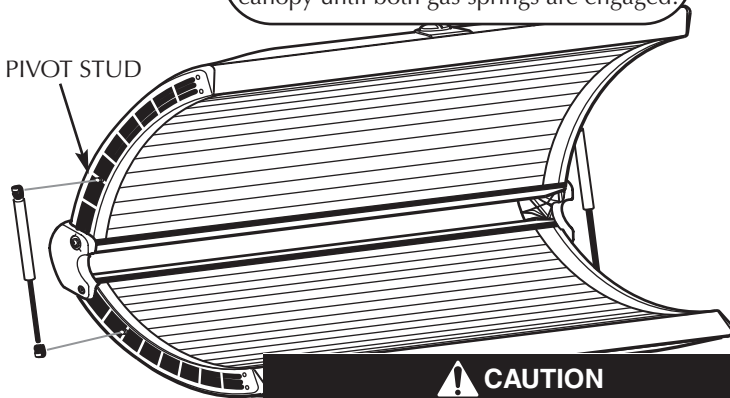


**Type 2**  
Remove locking clip to install or remove gas spring.

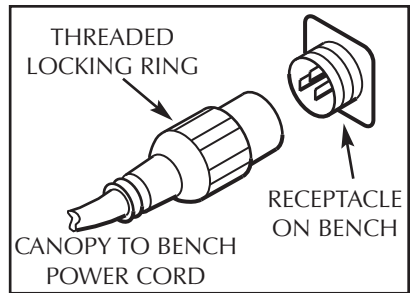


**8** With a helper holding the canopy open, align ends of gas spring ball joints with pivot studs and push into place. Be sure rod end is down as shown. **DO NOT** lower canopy until both gas springs are engaged!

PIVOT STUD



**10** Connect the canopy to bench power cord to the bench receptacle. Align the terminals and firmly push on until seated then tighten the threaded locking ring.



**9** Lift and lower canopy a few times to lubricate gas springs for optimum performance.

**CAUTION**  
Failure to engage locking clips may result in the ball joints working loose, allowing the canopy to fall, which may result in damage to the unit and injury.

**11** Plug the three-prong 220V AC power cord into a dedicated outlet (see *Electrical Requirements*).

## Using Your Sunbed

Before using your sunbed, please note the following:

- Your skin should be free of cosmetics, tanning oils, or other body lotions prior to tanning except for those specifically made for use with tanning devices. However, do not remove natural body oils by bathing or showering immediately before tanning.
- Keep treated hair from contacting sunbed surfaces. Many hair products can damage the sunbed acrylic. Wear a shower cap or towel if you use gels, mousses, sprays, or other hair products.
- Your sunbed is designed for individual use. Always wear the safety goggles supplied with your sunbed or another approved pair of goggles, as defined under 21 CFR 1040.20. Regular sunglasses do not provide adequate protection from ultraviolet light.

### Exposure Times

Follow the guidelines for skin type and exposure times as shown in the table below. Untanned persons should not tan on consecutive days during their first week of tanning. Never tan more than once a day. Tanning normally appears after the first few sessions and maximizes after approximately four weeks. Tan once or twice per week thereafter to maintain appearance. Persons already having a base tan may begin at advanced levels corresponding to the extent of their base tan.

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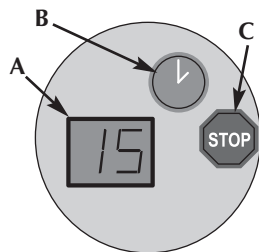
### Operation

This sunbed is equipped with a control key lock directly below the timer, allowing you to monitor usage by children and/or others. To activate, insert the key into the lock and turn, horizontal to lock and vertical to unlock. You may remove the key in either position.

**A Timer display** - Displays remaining time.

**B Timer button** - Turns bed on. Timer display shows remaining time. If a lesser time is desired, press timer button until desired time is displayed.

**C Stop button** - Interrupts tanning session.



- 1 Press the timer button (B) to begin the tanning session. The timer display (A) displays the remaining time. The lamps will turn on and the timer will begin to count down from the maximum tanning session time. If a tanning time less than the displayed time is desired, repeatedly press the timer button (B) to decrease the remaining time.
- 2 Lift the canopy, lie down on the bench (face up), lower the canopy as close to your body as possible.
- 3 When the timer reaches "0" the lamps turn off. If you want to stop your session before time expires, press the stop button (C).
- 4 Raise the canopy by pushing the outer edge of the canopy.

## Care and Maintenance

### Cleaning After Use

Clean and disinfect your tanning bed's bench and canopy after each use. Use a non-abrasive disinfectant cleaner that **does not contain ammonia or ammonia derivatives**. Ammonia may damage the acrylic shields. Spray the acrylic lightly with disinfectant and wipe dry with a clean soft cloth.

### Thorough Periodic Cleaning

The cooling fans draw air through the bed and will cause a dust buildup on the lamps and reflectors. When a dust buildup is observed, it is necessary to thoroughly clean the inside of the bench and canopy.

- 1 Remove the acrylic shields and lamps.
- 2 With a soft cloth, wipe the entire length of each lamp.
- 3 Clean both sides of the acrylic shields with a non-ammonia disinfectant cleaner.
- 4 Wipe the reflectors with a clean damp cloth.
- 5 Re-install the lamps and acrylic shields.

### Mechanical Inspection

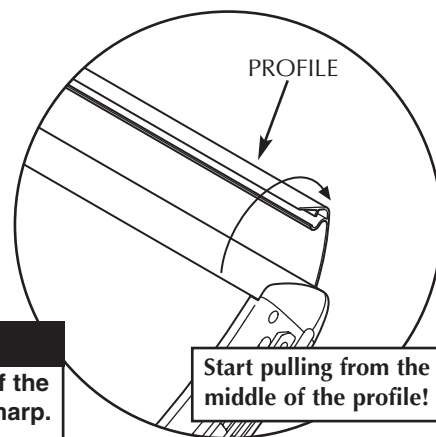
Inspect the unit's mechanical integrity every 400-500 hours of use.

- Inspect the unit's fasteners verifying that all are firmly in place. Pay particular attention to the hinge bolts.
- Inspect gas springs for signs of wear. Replace gas springs that will not hold the canopy in the full open position when raised.
- Inspect the AC power cord and its connections.
- Inspect acrylics. Replace if broken, cracked or badly scratched.

### Removing/Replacing Acrylic Shields

The acrylic shields are secured in place by hinged profiles which run the length of the bed, both front and back. Simply pry up on the inside edge of the profile until it releases its latching action (see figure below). Continue to pry up the profile across its entire length until it swings back freely. Repeat for the other profile. The long edges of the acrylic shield are now exposed. Standing in front of the sunbed, grasp the long exposed edge of the acrylic and carefully slide it toward you until it is removed.

After changing the lamps, replace the acrylic shields by reversing the above directions. Close the hinged profile by pushing it back into place until it snaps tight.



#### CAUTION

Be careful. The edges of the acrylic shield may be sharp.



## Replacing Lamps

To be assured of maximum tanning effectiveness, change lamps after approximately 800-1000 hours of use. Tanning will continue after this time but at a slower rate. To ensure trouble-free operation of your sunbed, replace the lamp starters whenever the lamps are replaced. We recommend using the lamps specified below. Use of uncertified lamps is a violation of Federal regulations and may void your warranty.

- 1 Grasp a lamp at one end and at the middle, then turn the lamp a quarter turn. The lamp may then be gently removed from its holder.
- 2 To reinstall lamp, insert pins on the ends of the lamp into the slots on top of the lamp holder and turn the lamp a quarter turn.

The following lamps have been certified for use in the 24RS:

**DARK TAN™ Wolff® Model DT71-T12-100W BI-PIN**  
**Triple Twister Model F71T12/BL/HO/BP**

Problem	Solution	Troubleshooting
Sunbed not tanning	<ol style="list-style-type: none"> <li>1. Clean sunbed, see <i>Thorough Periodic Cleaning</i>.</li> <li>2. Ensure supply voltage is between 208 and 230V AC.</li> <li>3. Replace lamps if lamp hours are greater than 800hrs.</li> <li>4. Replace acrylic.</li> </ol>	
Lamps fail to light and timer display is blank	<ol style="list-style-type: none"> <li>1. Check source of AC power. Reset circuit breaker or replace fuse if necessary.</li> <li>2. Make sure the unit is plugged into outlet.</li> <li>3. Make sure canopy to bench cord is properly connected.</li> <li>5. Make sure Control Lock is in the vertical position.</li> </ol>	
One or more lamps fail to light	<ol style="list-style-type: none"> <li>1. Check that lamp is installed correctly.</li> <li>2. Switch unlit lamp with a lamp that lights. If the new lamp lights and the old lamp still does not, replace old lamp.</li> </ol>	
The canopy will not stay up	<p><b>NOTE:</b> Gas springs are manufactured to hold the canopy in its fully open position as well as allow it to rest fully closed. If left open for an extended period of time some creep down may occur. This is considered normal. Keep the unit closed when not in use. If the canopy will not stay fully open when raised...</p> <ol style="list-style-type: none"> <li>1. Raise and lower the canopy a few times to lubricate gas spring internal seals.</li> <li>2. Replace gas springs.</li> </ol>	
Sunbed does not stay lit	<p>Check source of AC power. Reset circuit breaker or replace fuse if necessary.</p>	

If you did not find the solution to your problem above, contact your place of purchase for additional assistance

## 18 MONTH "BRONZE MEDAL" WARRANTY

Your ETS Distributor (including ETS, LLC if purchased directly), through a manufacturer's warranty, warrants your tanning unit to be free of structural defects in material and workmanship, under normal use, for its lifetime. Your ETS Distributor will, at its discretion, repair any structural defect which materially affects the performance of the tanning unit, or replace the tanning unit.

For eighteen (18) months following the purchase date of your tanning unit, your ETS Distributor will provide replacements for parts that prove to be defective in material or workmanship, with the following exceptions: gas springs are warranted against manufacturer's defects for a period of one (1) year; ballasts are warranted against manufacturer's defects for a period of six (6) months; fluorescent lamps, lamp starters and cracked or broken endcaps are warranted against manufacturer's defects for a period of ninety (90) days; blue and clear filter glass (for face tanners) are warranted against manufacturer's defects for a period of thirty (30) days; acrylics are warranted against manufacturer's defects for a period of ninety (90) days following the purchase date of your tanning unit.

Your ETS Distributor (including ETS, LLC if purchased directly), also extends to you a two (2) year parts warranty on all T-Max® remote system components. External voltage transformers (buck-boosters) are covered by a one (1) year parts and labor warranty, provided you send back the defective transformer.

Labor costs associated with repair or replacement work covered by this warranty will be reimbursed for repair or replacement work required to be performed for a period of thirty (30) days following the purchase date of your tanning unit. Normal wear and tear, damage from misuse or abuse, damage incurred in transit or damages resulting from unauthorized repairs or modifications are not covered by this warranty. Warranty coverage does not include cosmetic abnormalities such as scratches, nicks, dents, or other cosmetic changes that do not materially interfere with the function of the tanning unit.

THIS 18 MONTH "BRONZE MEDAL" WARRANTY IS EXPRESSLY MADE IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. No one has the authority to change or modify this 18 Month "Bronze Medal" Warranty in any respect. To obtain service under this 18 Month "Bronze Medal" Warranty, contact your authorized ETS Distributor (or ETS, LLC if purchased directly). Proof of purchase, including serial number, is required.

IN NO EVENT SHALL YOUR DISTRIBUTOR OR THE MANUFACTURER BE LIABLE AT LAW OR IN EQUITY FOR ANY LOSS, LIABILITY, DAMAGE OR EXPENSE IN AN AMOUNT IN EXCESS OF THE PURCHASE PRICE RECEIVED, OR FOR LOSS OF USE OR PROFITS, LOSS OF TIME, INCONVENIENCE, RENTAL OR SUBSTITUTE PRODUCTS, LOSS OF BUSINESS, LOSS OF INCOME, OR ANY OTHER INCIDENTAL, INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, and the above limitation or exclusion will not apply to residents of some states. This 18 Month "Bronze Medal" Warranty gives you specific, legal rights and you may have other rights which may vary from state to state.

All warranty service must be performed by an authorized service person using only ETS authorized replacement parts. Use of non-authorized parts may void your warranty. All labor charges must be authorized by your ETS Distributor prior to the start of repairs and must not exceed the established rates and time allotment policies established by your ETS Distributor. If your tanning unit must be returned for service, all freight charges shall be at your expense. Contact your ETS Distributor for the authorized Service Center nearest you. This warranty is serial number specific and only applies to tanning units purchased through an authorized ETS Distributor. This warranty is extended to the individual or legal entity whose name appears on the original sales document and may not be transferred to any other individual or legal entity. This warranty is void if the tanning unit is modified in any manner from its original design.

**To obtain warranty service contact your place of purchase. Proof of purchase, including serial number, is required for verification. Contact ETS, LLC only if you purchased your equipment directly.**

**ets tan** 1•800•449•3605  
 7445 Company Drive  
 Indianapolis, IN 46237-9296  
*your partner in tanning™*

**Proudly manufactured in the U.S.A.**

**Record this information for ease of service:**

**Date of purchase:** \_\_\_\_\_

**Bench serial number:** \_\_\_\_\_

**Canopy serial number:** \_\_\_\_\_